Evaluation of PATB and Its Use for Selecting Personnel

Summary of Major Findings and Recommendations

Our assigned tasks were to review the evidence for validity and reliability of PATB and its use in the Agency for selecting personnel for professional positions, to assess it fairness for use with all applicants for professional positions, and to make recommendations for improvement in the tests and their use. Our assignment did not include evaluation of the intensive psychological assessment procedures or any other procedures used to select personnel for jobs in the Agency, and these also require validation.

Major Findings

A. Use of PATB to Select Personnel

If scores on PATB are used at all to help select personnel, they enter the decision-making process only after a unit has indicated an interest in an applicant listed on the Applicant File Listing circulated by the Skills Bank. If no one indicates an interest in an applicant on this list within Skills Bank. If no one indicates an interest in an applicant on this list within 10 days, then no report of that applicant's scores on PATB is made.

- 2. Only about one-fourth of the supervisors in the units indicate that they give significant weight to the applicant's performance on PATB in making employment decisions.
- 3. About two thirds of professional employees who entered on duty between 1 October 1977 and August 1979 reported that they had taken PATB and one third reported that they had not.
- 4. There appears to be no consistent policy among the units on requiring applicants to take PATB.

B. Validity of PATB

1. There is no explicit rationale for PATB and no evidence that the initial construction of the test battery was based on a systematic analysis of professional jobs in the Agency.

2. No studies have been done to establish the construct validity of the tests and scales that comprise PATB.

There are no validity data of any kind for the

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writing sample or for the Strong-Campbell Interest Inventory. Although there have been some attempts to validate certain items on the Biographical Information Inventory, evidence for its validity inventory chose to more it is lacking.

4. Four studies have been done on the validity of PATB for predicting success in foreign language very little or no value of PATB for this purpose. There studies do not Out of 16 studies of the

(criterion-related validity), only 10 met at least minimal standards for reporting data and could be used to judge the validity evidence. The evidence for job-related validity of PATB is probably true fragmentary, very weak and unconvincing. Correlations of test scores with supervisory ratings of job performance across similar jobs have been opinion - not supported by the statistical evidence inconsistent and generally low. Correlations of test scores with similar or identical criteria of job performance across jobs have also been incon-SAME sistent and generally low.

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7. Equations generated by multiple regression analysis

or discriminant analysis to predict job performance,
we don't generate data here, we report it
have been based on inadequate samples of small size

and have not been cross-validated. incorrect.

The samples used for studying job-related validity

and to generate equations to predict job performance

Not true at all; Is have no way of knowing this, nor

1 Thave been composed solely or predominantly of white

les. Females have been inadequately represented these samples. There is no evidence that

minorities have been included in these samples:

The level of confidence with which the results of these studies have been reported and used to predict job performance of applicants greatly exceeds the level of confidence of the statistical data on validity and reliability.

10. The evidence on validity presented in the 10 studies does not meet minimum standards set by the American Psychological Association or the EEOC Uniform Guidelines on Employee Selection Procedures (1978). Specifically the desired

fall short? and how many of there were pre- 1978 studies?

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Reliability of PATB

No reliability data for any of the tests and scales of PATB are available for minorities.

being done

- No reliability data for the work attitude scales 2. are available for females.
- 3. The reliability of the writing sample or of the scoring of the writing sample has not been determined.
- For white males and females, only 5 tests--Reading Vocabulary, Reading Comprehension, Arithmetic Problems, Numerical Operations and Interpretation of Data--have reliabilities that are at least minimally acceptable for making decisions about individuals. For all of the other tests and scales, the reliabilities are too low; thus the scores from them are too unstable and inaccurate for use in making decisions about individuals.

The Narrative Report D.

gists in writing the narrative report and the reports tend to vary considerably in unpredict-1. able ways. The variations appear to be due as

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much or more to the personal idiosyncrasies of the psychologists as to differences in performance on PATB among applicants.

B.S.

2. The strong, confident recommendations to hire or not hire applicants for specific jobs or in specific units are <u>not</u> supported by the available evidence on validity of PATB.

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3. The scores from the Strong-Campbell Interest Inventory are being consistently misinterpreted in the narrative reports.

categorically wrong!

4. The reports of writing ability use ambiguous descriptors, are noncomparable from one report to another, and are inconsistent in the aspects of writing ability reported on.

E. Evidence of Unfairness

There is no evidence that studies of adverse impact as defined by EEOC have been done for PATB or for any other selection procedure used in the Agency.

Although we could find no direct evidence on bias or unfairness, the following factors indicate that there is serious potential for misuse or unfair use of PATB.

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report, added,

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- were represented in the groups used to
- b. There is no evidence that minorities have been included in the samples used to determine job-related validity. There is evidence that females have not been represented at all in some samples and are underrepresented in other samples.
- c. The equations being used to make recommendations for hiring employees have <u>not</u> been cross-validated. The sample used to generate these equations appears not to have included any minorities and to have had very few females.

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F. Other Findings

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Units in the Agency are using other tests constructed within the units to select personnel. There is no evidence that these tests have been validated.

The tests and scales of PATB are over 20 years old. The content of some of the tests is dated and needs revision.

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Recommendations

We recommend that:

A systematic analysis of professional jobs in the Agency be done to determine the abilities needed to perform each job. On the basis of this analysis, it should be determined whether there is enough commonality in job requirements and demands to justify a single selection battery for use with applicants for professional jobs. If the answer is yes, and we think it will be, then a new battery should be constructed or the present PATB should be revised to appraise the abilities brought out by the job analyses.

Policy guidelines be set as to which applicants for professional jobs should be required to take PATB.

- 3. The use of tests constructed in units but which lase not not been validated be controlled. have not been validated be controlled.
- Equations to predict job performance not be used for minorities and women until both of these groups have been adequately represented in the samples used to generate the equations.
- Equations to predict job performance for white males not be used until they have been cross-validated.
- The use of the present narrative report prepared by psychologists be discontinued and instead a profile

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report or a completely standardized verbal description of performance be generated by computer.

7. The self-report instruments such as work attitude scales, temperament scales and biographical information <u>not</u> be used as a part of the basic battery to select employees. They are subject to faking, call upon the individual to "testify against himself", lack demonstrated validity for performance of jobs, and have very low reliabilities.

8. The use of the Strong-Campbell Interest Inventory be discontinued because it lacks Agency names and Agency

How betweened! These measures are expected to change over Time!!

validation, and is being consistently misinterpreted in the Polymarrative reports.

We have abilities scores as we score as we seem of the polymarrative results enter more actively into the selection of the sel

9. Test results enter more actively into the selection comments process and the Applicant File Listing call attention quite to those applicants with superior scores on the cognitive appropriate tests.

10. Improved procedures for storage and retrieval of applicants' files be developed so that records of promising applicants, especially those with high abilities or special skills, can be considered for employment.

If no job analysis is done and the Agency decides to continue with the cognitive test portions of PATB, we

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think the resultant "PATB" should be revised to improve its reliability and validity. We recommend that:

1. The Numerical Operations test be dropped. It is appraising speed of simple arithmetical computations which does not seem to be related to Agency jobs.

this is mysterate. The Considerations test be dropped because it has for our work very low reliability, needs to be hand-scored, and is not a letterny measuring an ability that appears relevant to Agency jobs. In tend to the second of Data test be dropped because to well or tend to the second of Data test be dropped because to well or tend to the second of Data test be devised which would appraise the ability to synthesize information from separate and inconsistent sources.

- 4. The Vocabulary test be revised to exclude exotic words and to relate its content more closely to Agency jobs.
- 5. The Reading Comprehension test be revised replacing the literary reading selections with reading passages drawn from materials that must be read and comprehended by people performing Agency jobs.
- 6. The Arithmetic Problems test be revised replacing dated items.
- 7. The writing task be modified to make it correspond more closely to the type of writing done in professional jobs in the Agency.

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8. The battery of tests be renormed on a representative sample of applicants making sure that minorities have the same proportional representation in the norm sample as they have in the applicant sample.